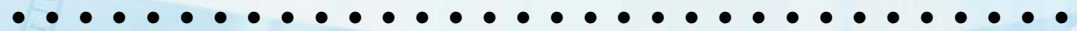


Connect, Collaborate, Create:

*Manitoba's Journey to Improve ICT while
Balancing the ICT Needs and Wants of a
Province*



John Clarkson

Deputy Minister

Department of Innovation, Energy and Mines

Province of Manitoba





Opportunities

- Opportunities for Technology Standardization
- Reducing the Risk
- Increased Opportunities for Partnerships and Collaboration
- Opportunities for Economic Development

Catalogue of Specialized Services

<https://mbcatalogue.mbaccess.ca>

"THE RIGHT DOOR THE FIRST TIME"

Bridging General & Specialist Care

WHAT is Bridging General & Specialist Care (BGSC)?

- An IT system for referrals
- Mutually agreed upon referral guidelines and requirements developed by Manitoba Family Physicians, Specialists and Allied Health Care professionals
- Allows optional automated redirection of declined referrals to alternate specialists
- Provides specialist response to e-referral within 5 days

WHY are we implementing BGSC?

- To streamline the referral to consultation process
- To ensure patients are seen by the appropriate specialist at the right time
- To ensure the first meeting between the patient and specialist is as productive as possible
- To foster communication between levels and settings of care
- To improve communication between clinicians and patients regarding referral and consultation expectations

IT requirements:

Any referring clinician with a computer & internet access can use the BGSC system!

- Computer hardware must be newer than 2004
- Mac or Windows acceptable
- Internet connection (high speed, DSL preferred)
- Download free Adobe PDF version 8 and Silverlight programs



Current Specialty Areas:

- ENT Adult : Ear, Nose, Throat
 - ENT Pediatric: Ear, Nose, Throat
 - Pediatric Infectious Disease
 - Dermatology
 - Orthopedics: Shoulder Pain, Chronic Hip & Knee Pain, Knee Arthroscopy
 - Plastic Surgery: Carpal Tunnel, Breast Reduction, Delayed Breast Reconstruction, Skin Lesion
 - General Surgery: Lower GI Symptoms, Hernia, Gallbladder/ Gallstone Disease, Abdominal Pain all quadrants, Breast Pain, Breast Lumps
 - Gastroenterology: Lower GI Symptoms
 - Low Back Pain: Spinal Surgery Referral
 - Low Back Pain: Pain Clinic Referral
 - Psychology: Depression/Anxiety
 - Psychiatry: Depression/Anxiety
 - Suggestive Lung Cancer
 - (coming soon) Nephrology; Head & Neck
 - Pediatric - Allergy & Immunology, Neurology & Genetics
- Development of e-referrals underway for many other specialties and services



HOW can you participate in BGSC?

Contact us at 788-6475 or email bridging@gov.mb.ca to set up a 30 minute demonstration or a 1 hour training session. We'd be happy to come to your site and show you and your team how you can use the BGSC e-Referral system to meet your needs!

Health System Innovation, Manitoba Health
 ■ Tel 204.788.6475 ■ Fax 204.943.5305 ■ E-mail bridging@gov.mb.ca



WHAT is the Catalogue of Specialized Services?

The Catalogue of Specialized Services is a web-based inventory of clinicians and the specialized services they do and do not provide. The Catalogue contains information about services provided by physicians and psychologists only at this point in time. The Catalogue does not include information about physicians who do not traditionally accept referrals, such as emergency room physicians, radiologists and anaesthesiologists.

Throughout Manitoba, all Family Physicians, Nurse Practitioners, Midwives, Specialists, Psychologists, Regional Health Authorities & clinical office staff have access to the Catalogue.

WHY was the Catalogue of Specialized Services created?

- ✓ Provide referring clinicians with information at their fingertips to aid in the referral of patients to the appropriate clinician, the first time
- ✓ Maximize awareness of which physicians are providing which services
- ✓ Provide a user-maintained updatable information and communication tool accessible by all referring and receiving clinicians in Manitoba

HOW can you access the Catalogue of Specialized Services?

On the web at: <https://mbcatalogue.mbaccess.ca>

Don't have a username or password? Contact us via email: bridging@gov.mb.ca phone: 788 6475 or fax: 943 5305

Need help using the system / want a 30 minute demo / training session at your clinic? Contact us! We'd be happy to come to your site and show you and your staff how you can use the system to meet your needs!

Health System Innovation, Manitoba Health ■ Tel 204.788.6475 ■ Fax 204.943.5305 ■ E-mail bridging@gov.mb.ca



Thanks

John Clarkson
Deputy Minister
Innovation, Energy and Mines
Province of Manitoba

For a copy of this presentation and more, please visit:

<http://www.gov.mb.ca/gtec/>