

Service Mashups and the State of Law

Geneviève Allard

Pierre Desrochers

Brian Thurgood

Library and Archives Canada

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Objectives

- **Brief on LAC's work on Recordkeeping and Web 2.0 to date**
- **Impacts of service mashups on the operations of government:**
 - **Share and re-use of information resources**
 - **Managing information resources**
 - **Value based appraisal of their significance**

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Scope and Context

Recordkeeping

- “Recordkeeping is a **framework of accountability and stewardship** in which records are created, captured, and managed as a vital business asset and knowledge resource to support effective decision making and achieve results for Canadians.”
GC IM Policy, July 2007
- It extends throughout the life cycle from creation to archival preservation

Directive on Recordkeeping (2009)

- New Concept: Information resources of business value

Web 2.0

- Going beyond the page metaphor of Web 1.0 to deliver rich user experiences
- The Web as a networked platform for conducting business and personal dealings
- Networking through an "architecture of participation"
 - Spans all connected devices, remixing from multiple sources, improves with greater participation.

Service Mashups

- Creating new services and products by combining distinct and disassociated information resources.
- Provide for greater, easier and innovative ways to deliver information on government services and program delivery to Canadians.

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Web 2.0+ Challenges

- **Requires new...**
 - mindsets, legal frameworks, skill sets, methods, tools, procurement processes, risk assessments, governance, ways of dealing with citizens/other government departments/other countries....
- **RK space: from focus on 2.0 tool and technology to focus on content and context within 2.0 environments.**
- **Records are important, regardless of their location, format, creation method.**

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A few examples of service mashups

vantrash.ca wants to know your location. [Learn More...](#)

Vancouver Garbage Reminders BETA

Never forget to take the trash out again!

VanTrash helps you manage your neighbourhood garbage schedule more effectively. You can find out your garbage schedule, download the schedule to your calendar or set a reminder to your email. Never forget to take the garbage out again.

To start, simply click on the zone in which you live or search for your address below, then click "Remind me".

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PSI in Action - transforming the information landscape, 20 October 2009

Following the success of last year's conference, Civil Service World, with support from OPSI, APPSI and the Cabinet Office, is holding a conference this year to discover how PSI is transforming the information landscape and further explore the issues surrounding PSI. Michael Willis, Minister of State, is a keynote speaker for this event.

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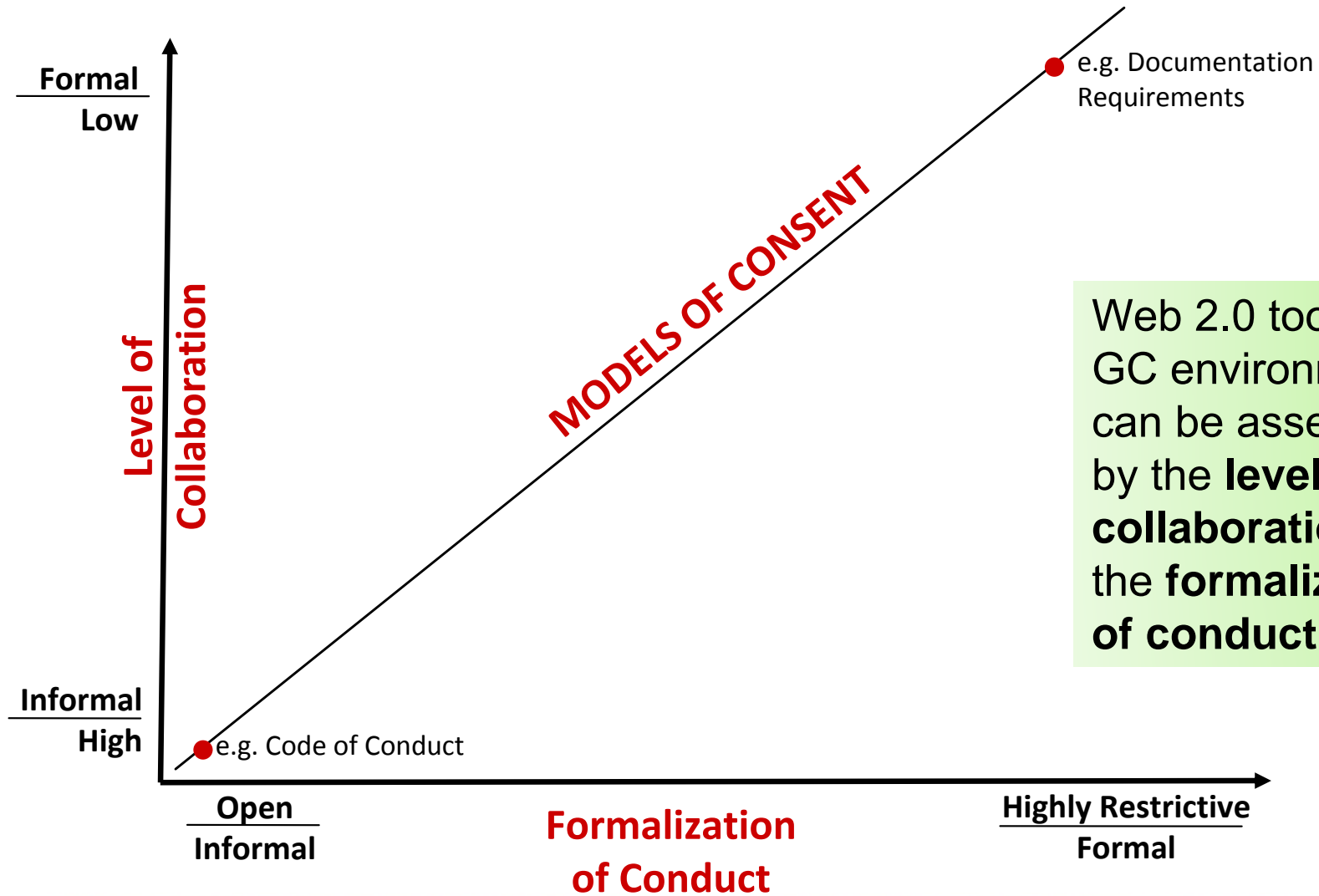
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Collaboration/Conduct Model



Web 2.0 tools in a GC environment can be assessed by the **level of collaboration** and the **formalization of conduct**.

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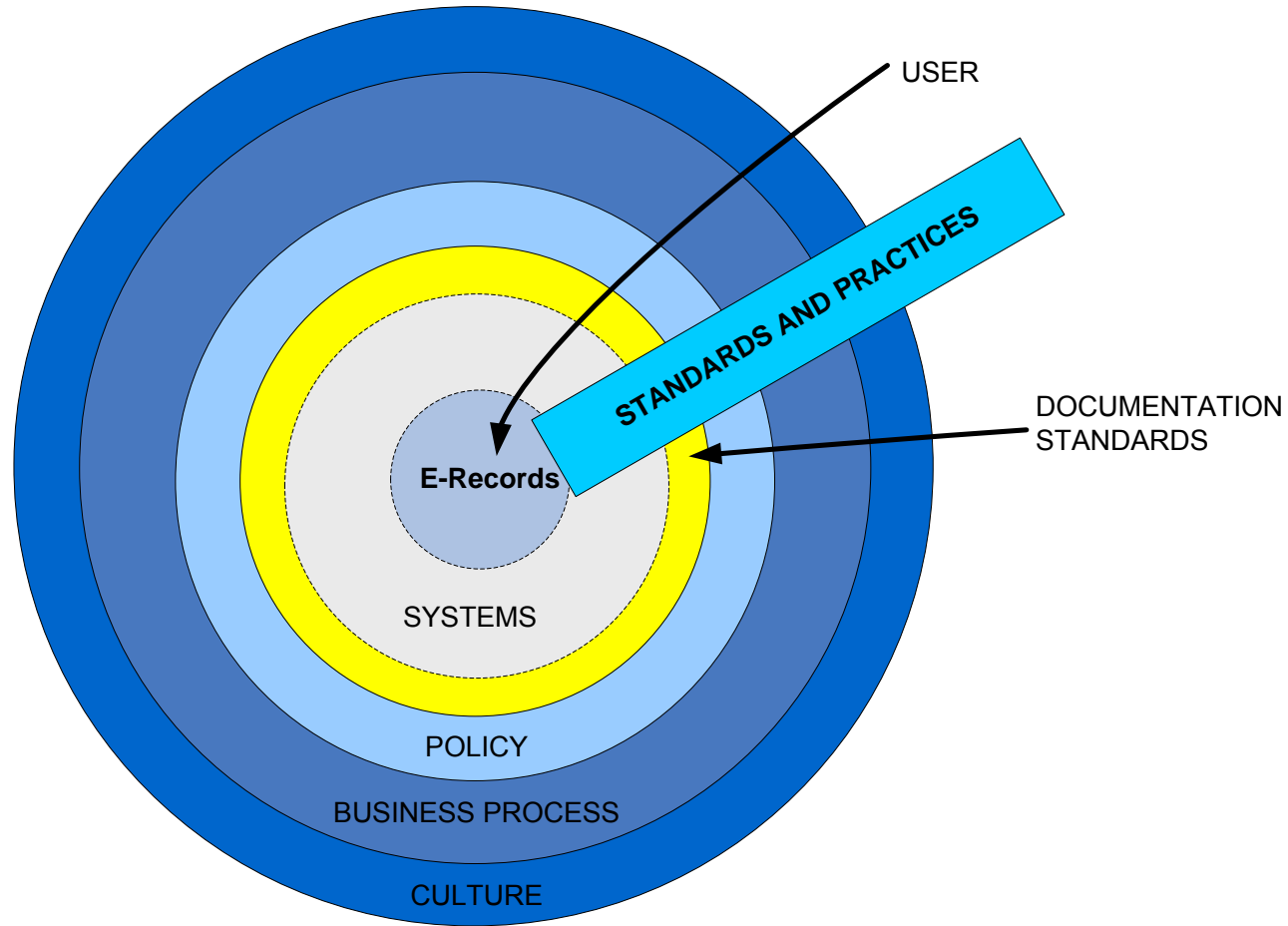
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Preservation



- at the GC-Wide and Organizational Levels -

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Testing RK Directive in Collaboration Environments

			RK Directive Compliance Factors
Criteria	Description	Approach	Addresses section
1	Identification of Business Value	Are you using collaborative environments to create or acquire information resources of business value?	6.1.1
2	Governance and Oversight	Do you know who created the information resource of business value within this collaborative environment?	6.1; 6.1.2
3	Protection of information resources of business value	Have you undertaken a risk assessment for the collaborative environment?	6.1.1; 6.1.2; 6.1.4
4	Repositories	Are information resources of business value stored and managed in a collaborative environment?	6.1.3
5	Taxonomies or Classification Systems	Does the collaborative environment have a classification system or taxonomy to facilitate the retrieval of relevant information resources?	6.1.3
6	Retention	Do you have retention specifications which sets out how long information resources of business value are to be retained in these collaborative environments, and what action is to be taken on the expiry of period of time?	6.1.3
7	Disposition	Do you routinely dispose of the right information at the right time, and under the proper authority?	6.1.3
8	Archiving -- Long-term preservation	Are information resources of business value bound by requirements to maintain for the long-term?	6.1.3
9	Access / Retrievability	Can you identify the business units and business process to which the information resources of business value belong to?	6.1.3

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Service Mashups and RK

- Recordkeeping enables users to share and reuse information resources that support business collaboration and facilitate business operations;
- Managing information well is essential to the delivery of programs and services to Canadians;
- Service mashups for most departments, is about defining the sufficiency and significance of the contextual information resources of business value that needs to be declared, captured, and managed in a structured way, corporately, within a repository (Directive on RK).

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Conclusion

Questions, comments?

Further Contact:

Recordkeeping Liaison Centre

Government Records Branch

Library and Archives Canada

Telephone: 819-934-7519 or 1-866-578-7777

(toll free in Canada and the US)

Fax: 819-934-7534

E-mail: centre.liaison.centre@lac-bac.gc.ca



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