

# Externalizing Business Rules with Dynamic Rule Manager

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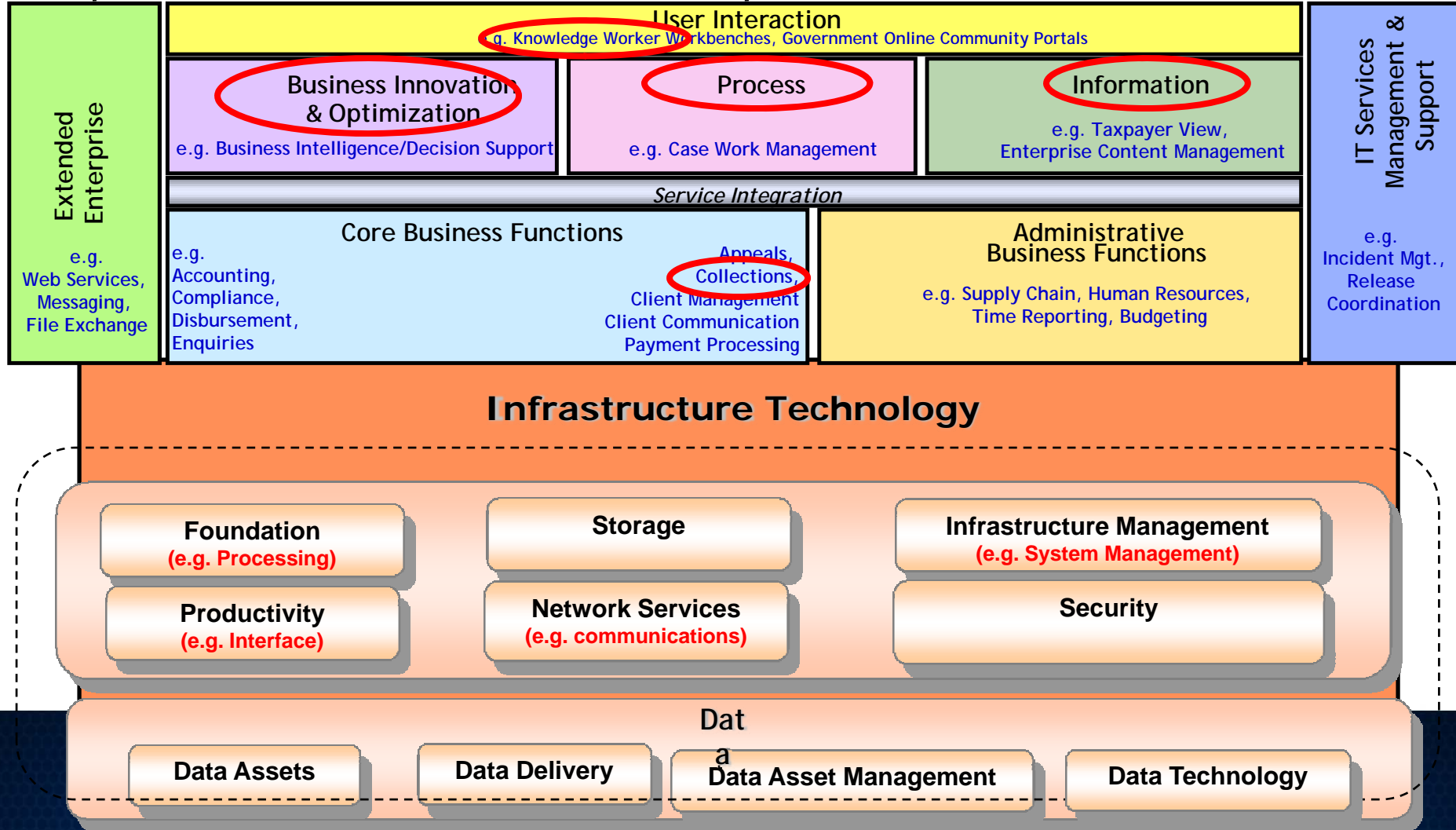
# Business & Architecture Alignment

Private Sector  
OGD  
(other Government  
Departments)

CRA Internal User



Taxpayers:  
Individuals, Businesses,  
3rd Parties



# Integrated Revenue Collections (IRC)

## Objective of IRC:

To facilitate the modernization of core business functions through the introduction of efficient and innovative technology to enhance risk assessment and improve the availability of information for better decision-making and analysis of tax debt and collections strategies.

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# Integrated Revenue Collections (IRC)

## Debt Management at CRA:

- Collectors of government receivables
- \$20 billion in Agency receivables and \$5 billion in receivables from other agencies
- Integrated Revenue Collections (IRC)
- Risk based management of accounts receivable and compliance related issues
- Open business rules integrating with data mining models in a batch environment

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# Integrated Revenue Collections (IRC)

Our business solution:

- Select workload based on risk and best treatment strategy
- Substantially increase the use of automated enforcement tools
- Optimize the use of third party information
- Invest in a new technology platform, DRM – IRC
- Build a data environment that would allow decision making and facilitate reporting

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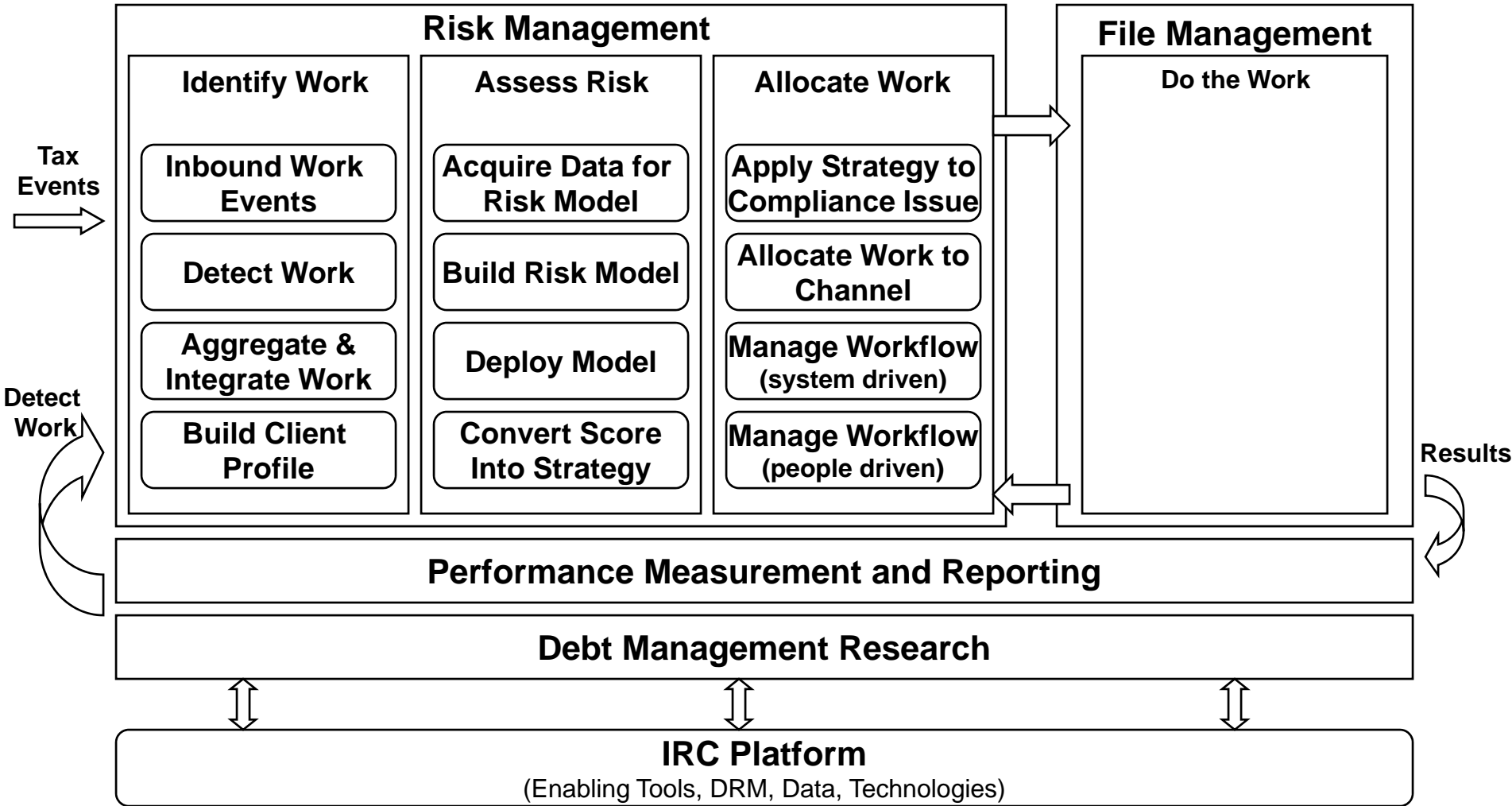
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# IRC - T1 AR Operational Capability View



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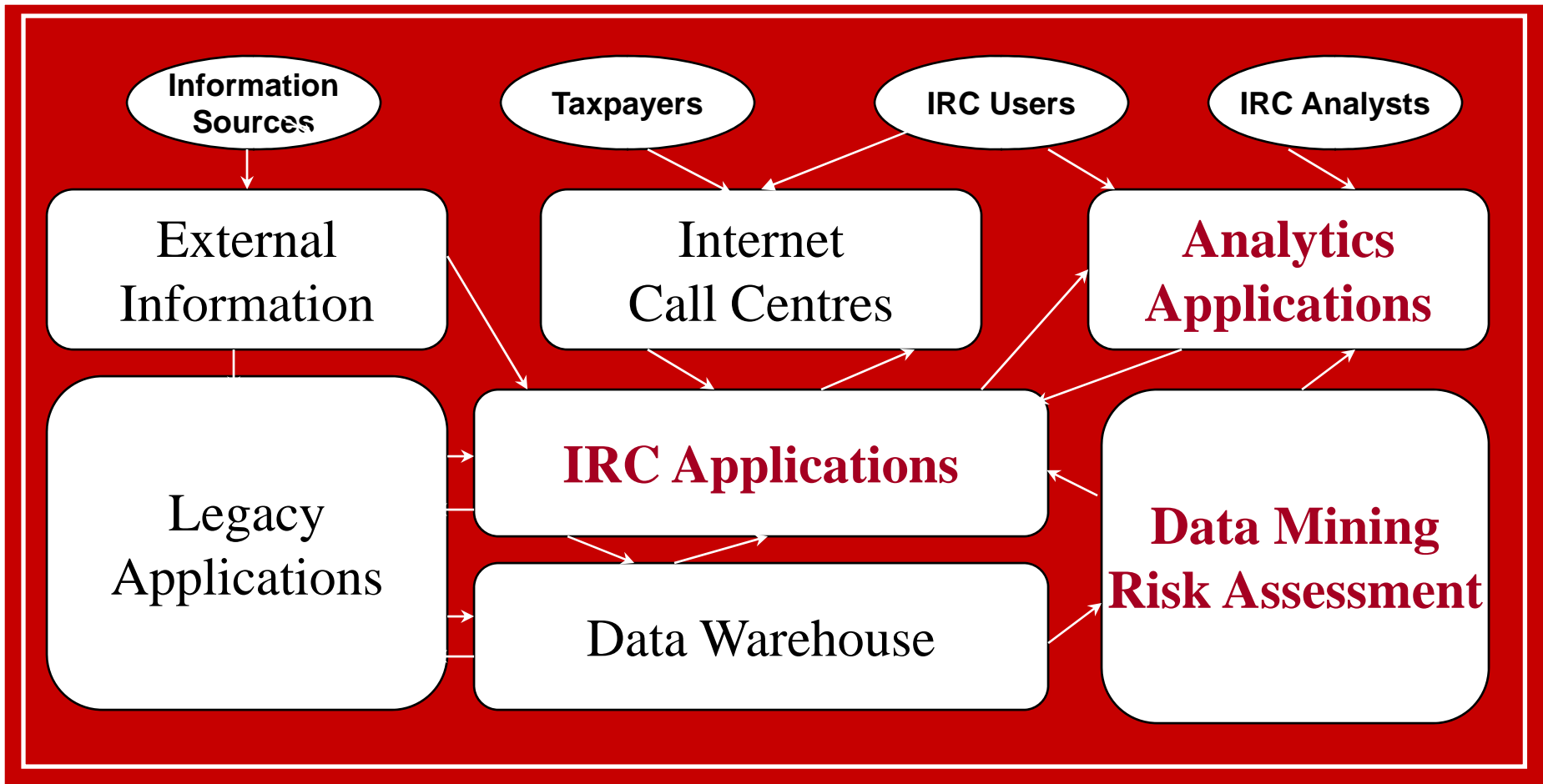
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# Integrated Revenue Collections (IRC)



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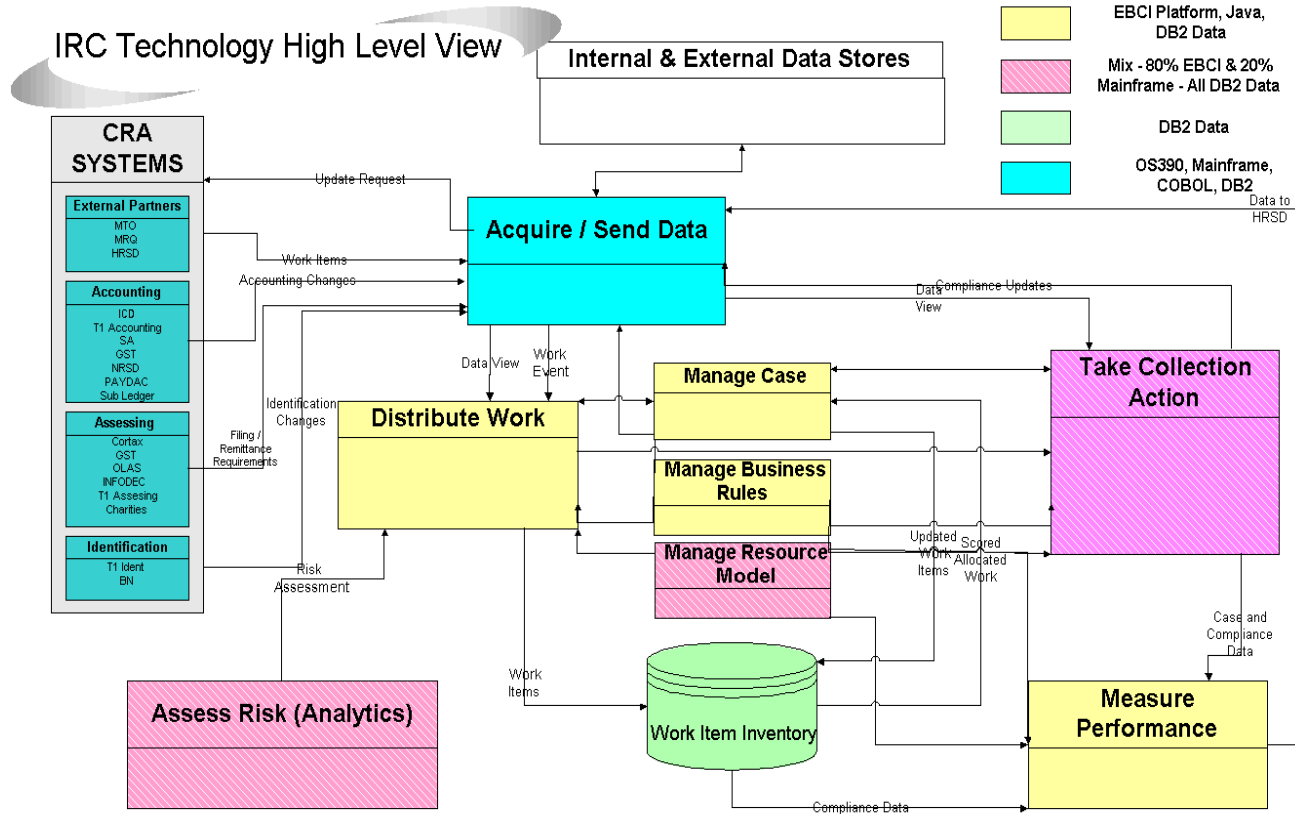
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# IRC Technology High Level View



Note: From IRC TDD

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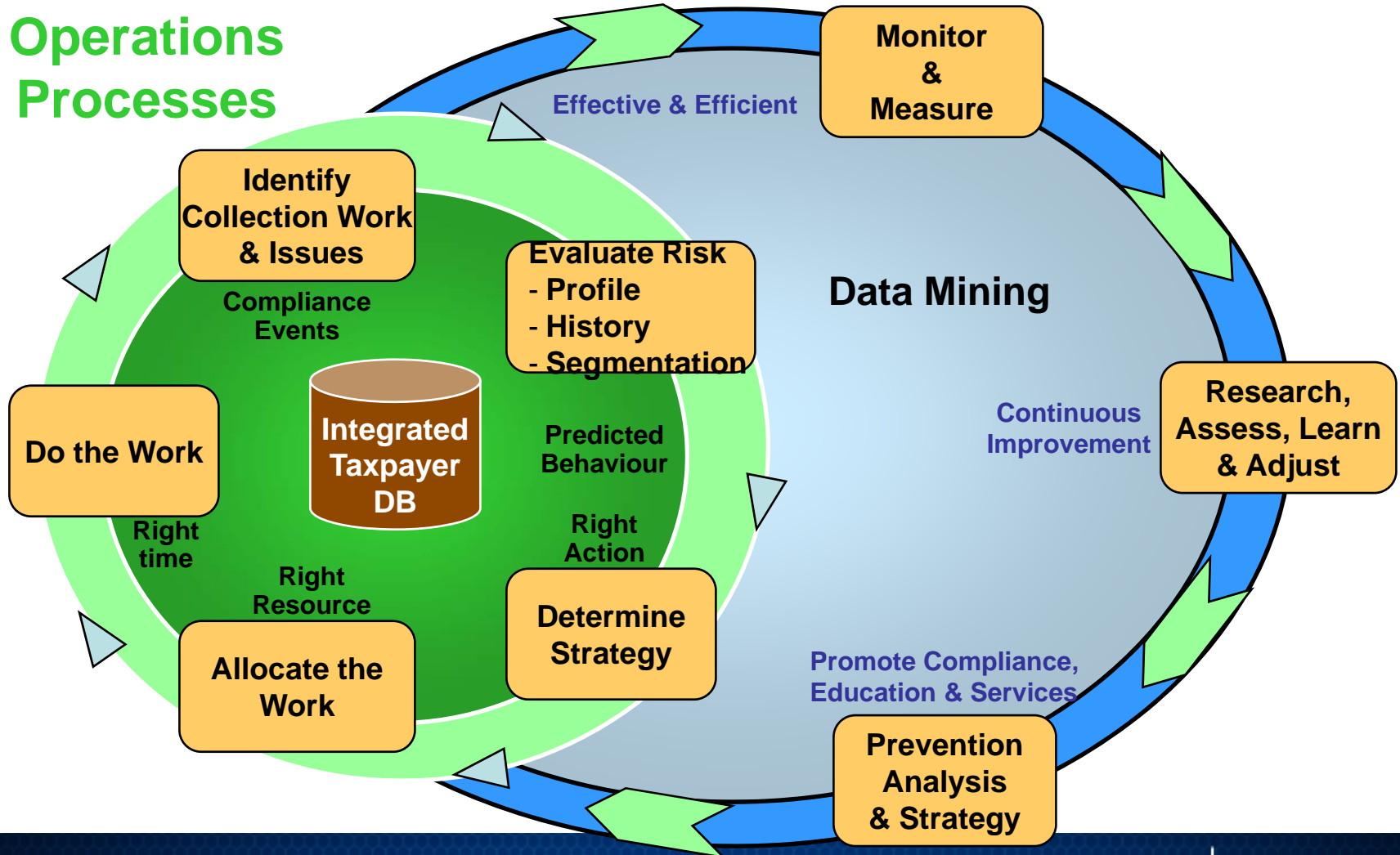
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# IRC Integrated Processes

## Operations Processes



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